

All Things QIAT!

Session Begins 2:00 pm CST Periodic Audio Testing Occurring

Useful Keyboard Shortcuts

• Full list - *Keyboard Shortcuts* from the *Help* menu on the Menu Bar.

- Chat: Move cursor to the Message text box
 - Windows:Ctrl+MMac:Command-M

- Speaker level Up: Windows: Ctrl+Alt+Up Arrow
 Mac: Command-Option-Up Arrow
- Speaker level Down: Windows: Ctrl+Alt+Down Arrow Mac: Command-Option-Down Arrow

More keyboard shortcuts

- Open Closed-Captioning window
 - Windows: Ctrl+F8
 - Mac: Command-F8
- Close Closed-Captioning window
 Windows: Alt+F4 or Ctrl+W
 - Mac: Command-W

Listening to the Webinar

- The audio for today's webinar is being broadcast through your computer. Please make sure your speakers are turned on or your headphones are plugged in.
- You can control the audio broadcast via the Audio & Video panel. You can adjust the sound by "sliding" the sound bar left or right.
- If you are having sound quality problems check your audio controls by going through the Audio Wizard which is accessed by selecting the microphone icon on the Audio & Video panel.

Listening to the Webinar, continued

MOBILE Devices supported include iPhone, iPad, Android Devices, Kindle Fire HD)**

Individuals can download the free Blackboard Collaborate App from the Apple Store, Google Play or Amazon



**Closed Captioning is not visible via the Mobile App and there is limited access to the white board for individual's using voice over technology

Captioning

- Real-time captioning is provided during this webinar.
- The caption screen can be accessed by choosing the micron in the Audio & Video panel.



• Once selected you will have the option to resize the captioning window, change the font size and save the transcript.

Submitting Questions

- You may type and submit questions in the Chat Area Text Box or press Control-M and enter text in the Chat Area
- If you are connected via a mobile device you may submit questions in the chat area within the App

Please note: This webinar is being recorded and can be accessed on the QIAT-PS website,

▼ CHAT	+≣
- You joined the Main Room. (8:14 PM) -	
- Your chat permission is off; however, you may send chat messages to mode 8:14 PM) -	rators. (
- Your chat permission has been enabled. (8:14 PM) -	
GreatLakes-Robin Jones	8:16 PM
Welcome to the AccessibilityOnline Webinar Session. Thank you for joining today's session. We are currently conducting sound checksl.	8:16 PM
The closed captioning is not yet available. We will notify you when it is set up.	8:16 PM
This is where you sill submit your questions to the presenters.	•
Room Moderators	



All Things QIAT!

December 18, 2018

Today's Agenda

- Introductions
- Quality Indicators for Assistive Technology
- QIAT-504
- QIAT-PS Student Self Evaluation Matrix
- Questions and Conclusion





Quality Indicators for Assistive Technology

A Brief Overview of QIAT

www.qiat.org

Qiatleadership@gmail.com

Quality Indicators for Assistive Technology



- Began in the Fall of 1998
- Is a grass roots effort
- Email list participants (over 4500) from all perspectives
- Is an all inclusive and ongoing effort
- Facilitated by QIAT Leadership Team

Purpose of QIAT



- Guide improvement of AT services in order to improve the educational participation and results of students.
- Improve quality of services
- Increase consistency of services
- Support implementation IDEA and other legal mandates

Mission Statement



The mission of QIAT is to guide the provision of quality AT services to improve educational achievement of students with disabilities.

Contents of Each Area



- I. Section Title (Area Name)
- II. Overview of the Area
- III. Indicators
- **IV.** Intent Statements
- V. Common Errors

Beneficiaries of QIAT



- School districts quality AT services
- Service providers continuous improvement
- Consumers and families integrated AT services
- Universities competent service providers
- Policy-makers judicious policy

Primary QIAT Tools



- Indicators in 8 areas
- Guiding Document for each area
- Matrix for each area
- Resources
- QIAT Web site

8 QIAT Areas



- Consideration
- Assessment
- AT in the IEP
- Implementation

- Evaluation of Effectiveness
- Transition
- Administrative Support
- Professional Development

Assumptions for all Areas



- Require on-going collaborative work
- Respect ethical practices
- Are legally correct and aligned
- Are applicable regardless of the model of service delivery
- Are applicable to other service plans and programs

Indicators for AT Consideration



- 1. Considered for all students with disabilities
- 2. Collaborative decision-making process
- 3. Collective Knowledge and skills
- 4. Access to the curriculum and the student's IEP goals
- 5. Data about student, environments, and tasks
- 6. Continuum of assistive technology
- 7. Results documented in IEP

Indicators for AT Assessment



- 1. Procedures
- 2. Team with collective knowledge and skills
- 3. Customary environments
- 4. Reasonable time lines
- 5. Recommendations based on data
- 6. Documented recommendations
- 7. Reassessed

Indicators for AT Documentation the IEP



Assistive Technoloa

1. Guidelines for documenting

- 2. Services documented
- 3. Tool to support achievement of goals
- 4. Measurable and observable outcomes
- 5. Clear and complete

Indicators for AT Implementation



Quality Indicators for Assistive Technology

- 1. Collaboratively developed plan
- 2. Integrated into curriculum and activities
- 3. Shared responsibility
- 4. Multiple strategies used
- 5. Training
- 6. Based on Data
- 7. Management and maintenance of equipment

Indicators for Evaluation of AT Effectiveness



- 1. Clearly defined responsibilities
- 2. Data related to one or more goal
- 3. Quantitative and qualitative measurement of changes
- 4. Across environments
- 5. Analysis of student achievement and performance
- 6. Changes made as indicated
- 7. Ongoing process

Indicators for AT Transition



- 1. Addresses AT needs
- 2. Student empowered to participate
- 3. Advocacy recognized as critical
- 4. AT requirements in receiving environment
- 5. Individualized Timeline
- 6. Equipment, training, and funding issues

Indicators for AT Administrative Support



- Written procedural guidelines
- Broadly disseminated policies and procedures
- Written descriptions of job requirements
- Range of personnel with competencies
- AT in the technology planning and budgeting
- Continuous learning opportunities about AT
- Systematic procedure to evaluate all services

Indicators for AT Professional Development and Training



- 1. Promotes understanding of AT for educational achievement
- 2. Agency-wide plan
- 3. Comprehensive content
- 4. Aligned with other initiatives
- 5. Ongoing learning opportunities
- 6. Research-based models for adult learning
- 7. Effectiveness based on changes in practice

QIAT Online

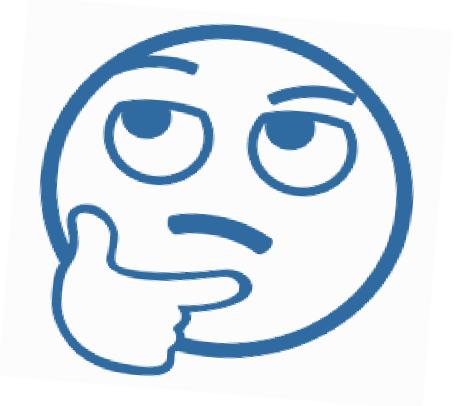


http://www.qiat.org

And QIAT Listserv

collegial conversations
new information and updates
handouts and feedback

QIAT 504 AT Indicators: Assistive Technology Uncertainty Within the 504 Process



QIAT-504 Indicators

Awareness of Reasonable 504 AT Accommodations

Determination of AT Needs as an Accommodation

Planning and Implementation

Evaluation of Effectiveness

Administrative Support

Professional Development and Training

Student Instruction for AT

Key Components of Section 504 of the Rehabilitation Act of 1973



discriminatory treatment.

1. Awareness of Reasonable 504 AT Accommodations

The Awareness area describes the steps agencies take to make sure that 504 Teams are **aware** of the **protections** afforded to students with disabilities under Section 504, the **AT services** that are **available** to those students, and the **agency** processes to provide them.

504 teams reference approved guidance and resources to support the decision making process for making reasonable student accommodations within the agency.

AT accommodations are **identified** as an **option** for **all** students eligible for 504 protection.

Teams are **aware** of **potential** AT tools **readily available** within the agency and **acquire** additional AT when it is needed.

Teams are **aware** and **follow** a process for **acquiring** recommended AT in a **timely** manner.

2. Determination of AT Needs as an Accommodation

The

Determination area describes the steps an <u>agency</u> takes to identify and document the need for student AT devices and services as an accommodation to access FAPE. 504 **decisions** regarding the **need** for **AT devices and services** are based on **equal access** to curricular and extracurricular activities, and **progress** in the general education curriculum.

504 accommodation decisions including those related to AT are made through a deliberate and collaborative decision making process that includes the use of information provided by educators, students, and family members such as: formative assessments, diagnostic assessments, observation information, annual assessments, classroom work samples and, previous use of AT or AT trials.

504 team members have the collective knowledge and skills needed to make informed AT decisions and seek assistance when needed.

AT is clearly documented as an accommodation within the 504 plan.

3. Planning and Implementation

The Planning and Implementation area describes actions that a 504 team must take to make sure that students are able to use AT devices as accommodations in **classrooms** and other **school** settings.

Everyone who works with the student knows how, when and where the AT accommodations will be used.

AT implementation is documented in a collaboratively developed 504 plan.

The 504 plan is **widely disseminated** to the student's **teachers** and **others who are responsible** for making sure the **plan** is **implemented**.

The **student**, **family and staff** have the **information** and **training** they need to **ensure** the **student** can **effectively use** the **AT identified** in the 504 plan.

AT accommodations are **integrated** into the curriculum and **routinely used** by the student in **relevant** daily activities **across** environments.

The 504 team **facilitates problem solving** and **coordination** when the student **experiences challenges** using AT and/or current AT devices and services are **not providing adequate access** to FAPE.

4. Evaluation of Effectiveness

Evaluation of effectiveness addresses **activities** that 504 teams engage in to help ensure that **AT** is being effectively used by the student.

The 504 team **regularly reviews** the **effectiveness** of the **overall impact** and effectiveness of **accommodations, including AT**.

Data are **collected** to provide 504 teams with a means to **analyze** the **extent** to **which AT** provides student **access** to **FAPE** and to **determine** what **changes**, if any, are **needed**.

Changes are **made** in the **student's** 504 **accommodations** when the 504 plan **review** and **data indicate** that **changes** are **needed** to **improve** student **access** to **FAPE**.

The **effectiveness** and **impact** of the student's **use** of **AT** and any needed **changes** within the 504 plan are **communicated** to **all stakeholders**, including the student and family, relevant educators, and administration.

5. Administrative Support

This area **defines** the critical areas of agency administrative support and **leadership** for developing and delivering AT services. It involves the **development** of policies, procedures, and other **supports** necessary to **improve** quality of services and sustain effective AT programs.

The **agency** has **written procedural guidelines** for **accessing** and **providing AT services** that are **consistent** with federal, state and local **laws** to **ensure FAPE** for students with disabilities served under Section 504.

The **agency's written procedural guidelines** about **AT within the 504** process are **broadly disseminated**.

The **agency** has a **systematic process** to **handle grievances** and **complaints** related to the **use** and **support** of **AT** or **inaccessible instructional** and **information technology**.

The **agency employs personnel** with the **competencies** needed to **support quality AT services** within their primary areas of responsibility at all levels of the organization.

The **agency includes AT supports and services** in the technology **planning** and **budgeting** process.

6. Professional Development and Training

Professional development and training describes critical features of AT training efforts for all staff and other **key** players in the AT program.

The **agency provides staff** with **opportunities** for **professional development** on AT including ongoing learning opportunities that utilize local, regional, and, national resources.

Professional development and training in AT follow **research-based models for adult learning** that include multiple formats, delivered at multiple skills levels and are driven by individual preferences and needs.

AT professional development and training is aligned with other agency initiatives and/or services.

The **504 Office leads** by example and **offers assistive** and **accessible technology professional development** to **all** instructional staff.

7. Student Instruction for AT

This area describes actions an **agency takes** to **help students** enhance participation, increase self awareness and problem solving related to the selection and use of **AT for access** to FAPE.

The **agency ensures** that **student** is **actively involved** in the 504 **planning**, **implementation** and **evaluation** processes.

The **agency ensures** that **skills** are **explicitly taught** so that the **student** can **independently advocate for, use** and **problem solve** when appropriate when AT is provided as a 504 accommodation in classrooms and other school settings.

The **agency identifies** an **individual** who the **student** can **go** to for **assistance** when AT is provided as a 504 accommodation.

QIAT 504 AT Indicators: Focused Direction

What right looks like

Points of measurement

Prioritize resources and actions



QIAT-PS

Quality Indicators for Assistive Technology - Post Secondary Student Self-Evaluation Matrix Campus Self-Evaluation Matrix Free Accounts

Initiated to aid student services departments on college campuses.

QIAT-PS

Why administer to high schoolers?

- They are moving from IDEA to ADA
- Adjustment of accommodations
- Self Determination skills are evidence based indicators for future success
- You still have time to help them!
- Indicators 13 and 14



QIAT-PS: Administration



Administration

- Anyone with an IEP!
- Student self-administration
 - (Which yielded some interesting results...)
- Whole classroom administration
- Back toward self-administration
- Other models tried DONE

QIAT - PS: Administration Issues

Issues –

Not understanding the vocabulary

Overrating self

Not thinking they had an IEP...



What I see when a Junior in high school tells me they didn't know they had an IEP.

QIAT-PS: Follow Up

Follow Up

- Realistic Post-Secondary Goals
- Realistic Discussions about "soft skills"
- Targeted Lessons
- College Visit Planning
- Create a personalized tech inventory



Often, we focus on <u>this</u> graduation, though transition planning gives us the responsibility of thinking forward.

QIAT - PS: Lessons

Began with QIAT-PS Areas: **Self-Awareness Rights Disclosure of Disability Communication Strategic Use of AT Problem Solving** Planning

Knowledge of Legal

Self-Advocacy Self-evaluation Independent AT Use Long-Term AT

QIAT-PS: Additional Lessons

After observing some issues among students optional concepts were added: Vocabulary Education on "Disability" as a concept

What is AT



QIAT-PS: Outcomes

What has been observed?

- The curve (F Sr)
- Fewer accoms for students
- Better transition planning
- Students, after multiple administrations
 - a) changed plans
 - b) taken a more active role in their planning.



QIAT-PS: Recommendations



DO

Give it to everyone

Start freshman year

Use it to support capacity building your teachers

Find/Create content to educate on these areas

Give the students a take away

Try out the campus evaluation

Pilot the QIAT-PS Student Evaluation Matrix



The Great Lakes ADA Center is formally piloting the Student Self-Evaluation Matrix Tool.

- Pilot sites use the matrix for at least one year and with one or more students through an account on the qiat-ps.org website
- Give feedback informally and possible year-end survey
- Optional recognition on website

QUESTIONS

You May Type and Submit questions in the Chat Area Text Box or press Control-M and enter text in the Chat Area

All Things QIAT!

- Janet Peters, Project Coordinator at the Great Lakes ADA Center, jpete@uic.edu 312-413-5931
- Gayl Bowser, Independent Consultant gaylbowser@aol.com
- Aaron Marsters, Assistive Technology Specialist for DoDEA Europe, <u>aaron.marsters@dodea.edu</u>
- Sayard Bass, Assistive Technology Consultant, sayardbass@gmail.com